

SchoolPay[®] Security Policy

SchoolPay delivers online payment services to schools in the United States. Due to the nature of our business – making online payment fast and easy for schools – security is an important part of what we do. There are several aspects to our security which are outlined below. If you require additional information about SchoolPay’s security please send an email to customerservice@schoolpay.com.

Physical Secure Hosting

The SchoolPay service runs on servers that are hosted by a large, national private hosting company that provides state-of-the-art security. The servers are located in a facility with several layers of physical security, including alarms, and video surveillance.

Secure Sessions and Intrusion Detection

All SchoolPay user sessions and payment sessions are encrypted. The flow of data between the user’s computer (or device) and SchoolPay servers is encrypted with SSL security. SchoolPay maintains security certificates with nationally known firms. Further, SchoolPay uses Intrusion Detection systems to detect attempts to “hack” into the SchoolPay system. Any suspected “hacking” attempt results in the session being terminated.

Hosting Firewall

SchoolPay user sessions are protected by multiple firewalls. There are firewalls between the web servers and the internet. Once within the SchoolPay service there are firewalls between the database and the web servers.

Encrypted Database

The SchoolPay databases are encrypted. This means that if a “hacker” was able to get past the intrusion detection and the firewalls the data in the database would be scrambled. The keys used to decrypt the data are stored, offsite at a third-party company and leader in secure key storage and usage.

PCI-DSS and Intrusion Audit

SchoolPay is audited, annually, by a Qualified Security Assessor (QSA). QSA’s are independent audit firms, authorized by the Payment Card Industry, to assess all aspects of software and business operations to confirm it meets or exceed every aspect of Payment Card Industry Data Security Standards (PCI-DSS). In addition, SchoolPay undergoes daily security scans, and annual, third-party external testing of our ability to terminate any hacking or SQL injection attempt.